

Contact Us

For any scheduling or delivery concerns, please call **704-391-6031** or email us at delivery@queencityonline.com.

Planning Guide Washers and Dryers

Measuring your space before purchasing an appliance is crucial to ensure a perfect fit and avoid installation complications. It enables proper planning, prevents damage, and guarantees that the appliance aligns with both functional and aesthetic requirements.

Use this checklist as a guide to measuring your area.

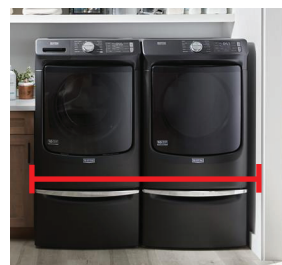
Measure the height of the space from the floor to the cabinet above if applicable. Measure both the left and right corners of the opening. This measurement is critical especially if you desire optional pedestals for front-load machines.

Left corner ____ inches Right corner ____ inches



Measure the width of the space from any obstruction on the left and right side of the dryer.

Top width ____ inches Bottom width ____ inches



Measure the depth of the area where your laundry will reside. NOTE: your laundry likely won't reach the back wall due to existing plumbing & venting.

Right side ____ inches Left side ____ inches

Measure the depth of the current laundry from the back wall to the front of the dryer. This measurement will include the open space needed for hoses and venting.

Washer depth ____ inches Dryer depth ____ inches



When facing the machines, which side is your washer?

Most common is for the washer to be on your left.

Manufacturers produce the machines for this orientation.

Left side ____ Right side ____

It is possible to reverse the dryer door of most models and only a few washers. Please let your product specialist know so this is done prior to delivery (small fee applies)

My washer should open from the left or right

Left ____ Right ____

Is your laundry room on an upper floor?

Yes ____ No ____

Is your laundry area enclosed in a closet-like area?

Yes ____ No ____

If purchasing a stacked unit, did you remember to add the stacking kit?

Yes ____ No ____

Note: We can not install washers and dryers on existing pedestals or at a later date. Please make sure it is included on a current order

Dryers

If you have a gas dryer, do you have a gas-line shutoff?

Yes ____ No ____

Is your vent tube made of metal?

A flexible vent tube carries the hot exhaust from the dryer to outside of the home. For safety and liability purposes, Queen City insists the vent be made of some type of metal.

Yes ____ No ____

Does your dryer vent from the side, bottom or back?

Some homes require that the vent tube be routed from the side or bottom of the dryer. This requires additional procedures that a sales associate can explain and set up.

Side ____ Bottom ____ Back ____

How far is the current dryer vent opening to the main duct vent.

Depending on the distance, extended venting may be needed.

_____ inches

Would you like to have us reconnect your gas line?

Our delivery team is qualified to safely connect to proper existing gas line for an additional labor fee.

Yes ____ No ____

Washers

How far is your washer from the water supply line?

Depending on the distance, extended hoses may be needed.

_____ inches

How far is your washer from the drain?

Depending on the distance, a drain extension may be needed.

_____ inches

If your washer is upstairs, do you have a plastic drain pan?

Yes ____ No ____

Arrival of your new washer or dryer

Our delivery teams want you to ensure that you have a seamless delivery experience.

- Our delivery crews are insured and qualified to reconnect new stainless steel braided line to an existing water line.
- Your new refrigerator will be plugged in and tested.
- You will receive a call and text the day before your expected delivery to confirm the appointment window.
- You will receive a call letting you know that you are the next stop.
- Your new washer and dryer will be connected and tested prior to departure.

