

Planning Guide Over-The-Range-Microwave

Contact Us

For any scheduling or delivery concerns, please call **704-391-6031** or email us at delivery@queencityonline.com.

Measuring your space before purchasing an appliance is crucial to ensure a perfect fit and avoid installation complications. It enables proper planning, prevents damage, and guarantees that the appliance aligns with both functional and aesthetic requirements.

Use this checklist as a guide to measuring your area.

Measure the following:

- A) Floor to the bottom of the top cabinet _____ inches
- B) Floor to bottom of current OTR microwave _____ inches
- C) Height of current OTR microwave _____ inches
- D) Top of countertop to the bottom of the top cabinet _____ inches

Measure the depth of your current OTR microwave and cabinet.

This will be used to compare to new models.

Depth of OTR microwave _____ inches

Depth of cabinet _____ inches

Most OTR microwaves are 30" wide.

If you are replaing a vent hood, is it 30" wide?

Yes ____ No ____

Will the microwave be installed with a wall on the left side?

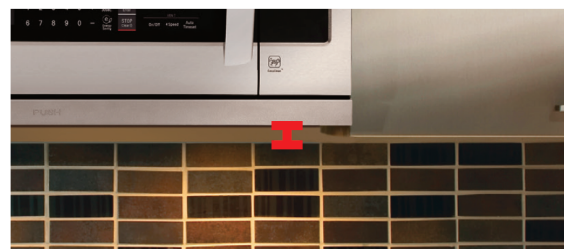
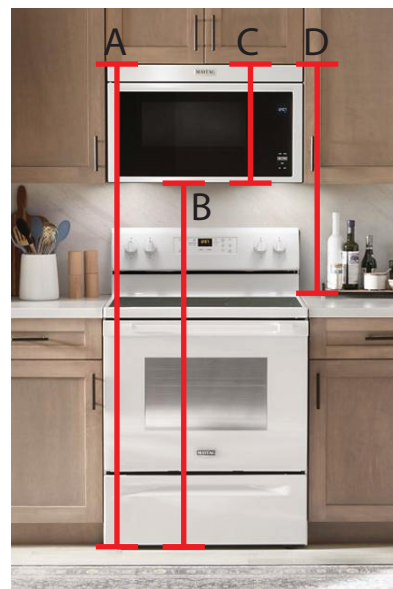
Yes ____ No ____

Does your backsplash area have custom tile or metal?

Yes ____ No ____

Measure any bare wall between the top of your custom backsplash and your current OTR or vent hood.

Bare wall height _____ inches



Take two pictures of your current microwave for reference: (1) a wide shot showing the microwave area, (2) a closeup of the wall with backsplash underneath the OTR microwave.

Do you have a 110V receptacle?

This should not be a problem if you currently have or had a working OTR or vent hood that plugged in.

Yes ____ No ____

Is a breaker switch available to turn the power off?

Yes ____ No ____

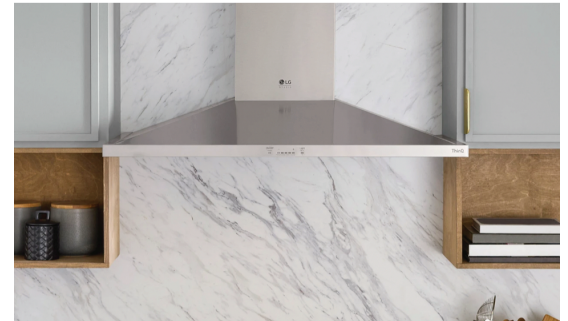


Special Notes:

Ventilation works either by using ducts to pull air out of an enclosed space or by circulating air through a filter back into the kitchen. OTR microwaves are adjustable for either configuration.

If you are switching from a hood to an OTR microwave, you will most likely need an outlet installed because hoods are hard wired. Queen City can install a 110V outlet in most instances for an additional fee.

- We cannot cut or drill through granite backsplashes.
- We do not vent microwaves or hoods.
- We do not cut holes in cabinets for venting to run through.
- If you have a round or rectangular vent and it is centered in the cabinet, what shape is your existing vent?
Round ____ Round with rectangular transition piece ____



Arrival of your new over-the-range-microwave

Our delivery teams want to ensure that you have a seamless delivery experience.

- Our delivery crews are insured and qualified.
- You will receive a call and text the day before your expected delivery to confirm the appointment window.
- You will receive a call letting you know that you are the next stop.
- Your new over the range microwave will be connected and tested prior to departure.



Scan this QR code to watch an informative video on how to prepare for the delivery of your new microwave.

Terms & Conditions: Returns and cancellations are subject to a restocking fee. Special Order Items cannot be returned or exchanged. All pickups and deliveries are subject to our open and inspection policies to ensure damage-free product is given to our customers. Home Appliances, Electronics, Mattresses, and Furniture are non-refundable/non-returnable if merchandise has been opened or used. Once you have accepted delivery or taken possession of the merchandise, you have 7 days to contact us regarding defects, damage, or other issues. Complete Sales Terms & Conditions can be found on our website at [QueenCityOnline.com/sale-terms](https://www.queen-city-online.com/sale-terms).