

Planning Guide – Range

Contact Us

For any scheduling or delivery concerns, please call **704-391-6031** or email us at delivery@queencityonline.com.

Measuring your space before purchasing an appliance is crucial to ensure a perfect fit and avoid installation complications. It enables proper planning, prevents damage, and guarantees that the appliance aligns with both functional and aesthetic requirements.

Use this checklist as a guide to measuring your area.

What type of range is in your current space?

Freestanding ☐ Slide-in ☐ Drop-in ☐

Drop-in ranges require customized cabinetry and are dropped into the prepared base with a cabinet front panel at the bottom.

Measure the height of the countertop and backsplash.

Backsplash height _____ inches

Height of countertop _____ inches

Measure the width between the cabinets and countertops.

You will need at least 30 inches.

Top front _____ inches Top back _____ inches

Bottom front _____ inches Bottom back _____ inches

Is your range in a corner? Is your range in an island?

Yes ☐ No ☐ Yes ☐ No ☐

If the range door opens toward an island, measure the distance from range to island or closest obstacle.

Distance _____ inches

Does the range have a downdraft vent?

Yes ☐ No ☐

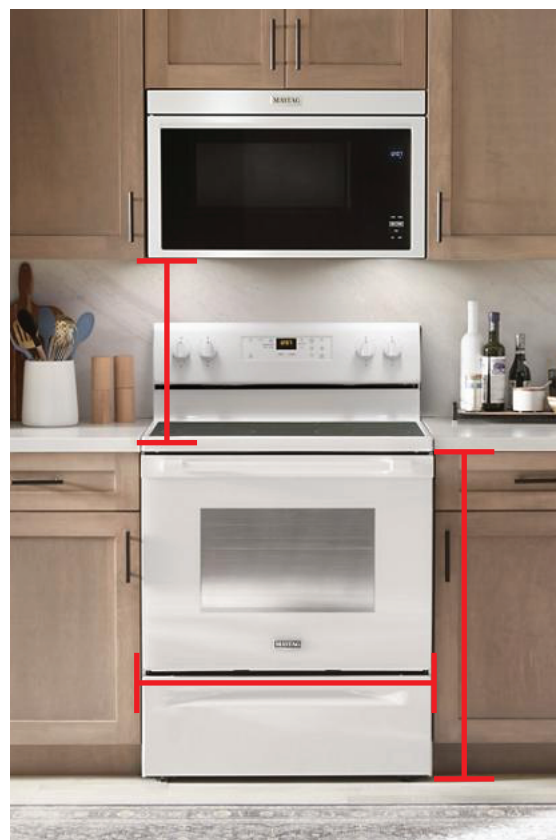
For slide-in ranges, is there a countertop filler behind the range?

Yes ☐ No ☐

Does your current slide-in or drop-in range cover any unfinished countertop edge?

Yes ☐ No ☐

Depending on the range you select, those edges may be exposed. In many instances, trim kits are available to cover exposed edges for an additional cost.



Take two pictures of your current range for reference: (1) a wide shot showing the range area, (2) a closeup of the area where the range meets the countertop and backsplash.

What fuel type is your current range?

Gas _____ Electric _____

Dual Fuel ____ Induction ____

For electric ranges, how many prongs does your 220V outlet have?

3 prong ____ 4 prong ____

Electric ranges should not be hard-wired. If your range is hard-wired, do you need a 220V receptical added?

(Additional charges apply.)

Yes ____ No ____

For gas ranges, is the gas line coming through the wall or floor?

Wall ____ Floor ____

For gas ranges, is your gas line black steel, corrugated stainless steel or copper with an accessible shutoff valve that is up to code?

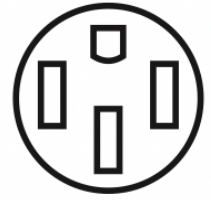
Black Steel ____ Stainless Steel ____ Copper ____

Old Valve ____ Current Valve ____ Not sure ____

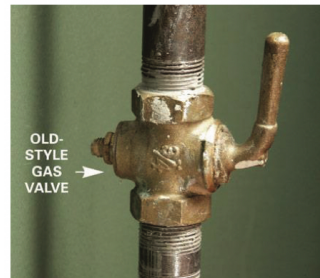
Electric range 3-prong outlet



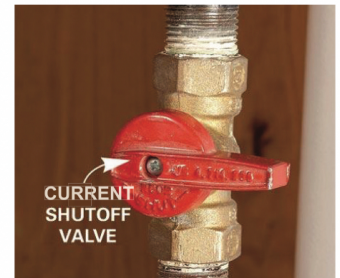
Electric range 4-prong outlet



Gas shutoff out of code



Gas shutoff current code



A new gas shutoff valve may need to be replaced if it is not up to code.

Arrival of your new range

Our delivery teams want to ensure that you have a seamless delivery experience.

- Our delivery crews are insured and qualified.
- Please ensure that your old range is empty including the storage drawer.
- If requested, our drivers can call you 30 minutes ahead of arrival.
- Your new electric range will be plugged in and tested if you purchase the range installation kit.
- Your new gas range will be connected and tested if our installation kit is purchased.



Scan this QR code to watch an informative video on how to prepare for the delivery of your new electric range.



Scan this QR code to watch an informative video on how to prepare for the delivery of your new gas range.

Terms & Conditions: Returns and cancellations are subject to a restocking fee. Special Order Items cannot be returned or exchanged. All pickups and deliveries are subject to our open and inspection policies to ensure damage-free product is given to our customers. Home Appliances, Electronics, Mattresses, and Furniture are non-refundable/non-returnable if merchandise has been opened or used. Once you have accepted delivery or taken possession of the merchandise, you have 7 days to contact us regarding defects, damage, or other issues. Complete Sales Terms & Conditions can be found on our website at [QueenCityOnline.com/sale-terms](https://www.queen-city-online.com/sale-terms).