

Planning Guide Refrigerators

Contact Us

For any scheduling or delivery concerns, please call **704-391-6031** or email us at delivery@queencityonline.com.

Measuring your space before purchasing an appliance is crucial to ensure a perfect fit and avoid installation complications. It enables proper planning, prevents damage, and guarantees that the appliance aligns with both functional and aesthetic requirements.

Use this checklist as a guide to measuring your area.

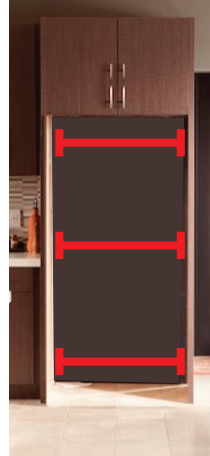
Measure the height of the space from the floor to the cabinet above.

Height _____ inches



Measure the width of the space from left to right including trim.

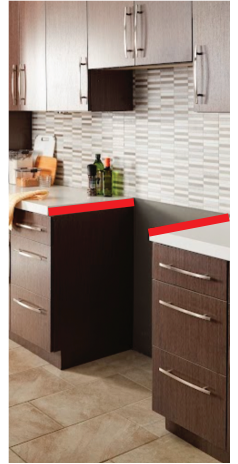
Width _____ inches



Measure the depth of the counter on each side of the refrigerator.

Right side _____ inches

Left side _____ inches



Measure the depth from the bottom of the cabinets taking account any trim.

Right side _____ inches

Left side _____ inches



Measure the depth of the upper cabinet.

Right side _____ inches

Left side _____ inches



Will the doors hit an island or any other obstacle when opened?
Yes ___ No ___

Measure the depth from the wall to the nearest obstacle, island etc. on each side of the refrigerator.

Right side _____ inches

Left side _____ inches



Pictures are worth 1,000 words. Taking many descriptive photos will help your product specialists ensure a proper fit.

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Which direction do you want the door to swing? (If asked to be changed onsite, additional fees will apply.)

Left hinge ☐

Right hinge ☐



Is your refrigerator in a corner?

Yes ☐ No ☐

Is the refrigerator against a wall?

Yes ☐ No ☐

Which side is the wall?

Right ☐ Left ☐

Is there an accessible main water line shutoff in your home?

Yes ☐ No ☐

Do you have a water line running to your refrigerator?

Yes ☐ No ☐

If so, what type is it? Plastic or copper?

Plastic ☐ Copper ☐

Is there an electrical outlet where the refrigerator will be installed?

Yes ☐ No ☐

Walk through

Walk the path that installers will take before installing your refrigerator.

Measure the stairway. Be sure to measure the width in multiple places especially if there is a turn or a railing that may need to be removed.

Width inches

Width inches

Width inches

Is there an alternative path through a garage, patio or basement?

Yes ☐ No ☐

Will we haul your old refrigerator?

Yes ☐ No ☐

Where will your refrigerator be placed?

1st Floor ☐

2nd Floor ☐

Garage ☐

Measure the exterior doorway.

The installers can remove the doors from the hinges if necessary.

Width inches

Height inches

Measure any interior doorways the refrigerator must pass through. Sometimes interior doors are narrower than exterior doors.

Interior doorways

Width inches

Height inches

Width inches

Height inches

Width inches

Height inches

Arrival of your new refrigerator

Our delivery teams want to ensure that you have a seamless delivery experience.

- Our delivery crews are insured and qualified to reconnect new stainless steel braided line to an existing water line.
- Your new refrigerator will be plugged in and tested.
- You will receive a call and text the day before your expected delivery to confirm the appointment window.
- You will receive a call letting you know that you are the next stop.



Scan this QR code to watch an informative video on how to prepare for the delivery of your new refrigerator.