

## Contact Us

For any scheduling or delivery concerns, please call **704-391-6031** or email us at [delivery@queencityonline.com](mailto:delivery@queencityonline.com).

# Planning Guide Undercounter Appliances

Measuring your space before purchasing an appliance is crucial to ensure a perfect fit and avoid installation complications. It enables proper planning, prevents damage, and guarantees that the appliance aligns with both functional and aesthetic requirements.

Use this checklist as a guide to measuring your area.

### Measure the height of the space under the counter.

Be sure to measure in each corner.

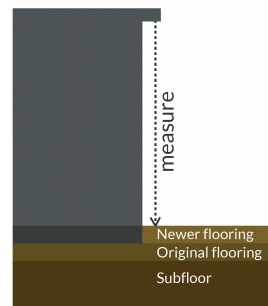
Front right \_\_\_\_\_ inches  
Front left \_\_\_\_\_ inches  
Back right \_\_\_\_\_ inches  
Back left \_\_\_\_\_ inches



### Measure from the bottom of the countertop to the floor in front of the opening.

This will account for any new flooring that has been installed.

Left \_\_\_\_\_ inches  
Center \_\_\_\_\_ inches  
Right \_\_\_\_\_ inches



### Measure the depth of the space.

The purpose is to determine if there are any obstacles blocking the depth of the space, namely plumbing and electrical.

Left \_\_\_\_\_ inches  
Center \_\_\_\_\_ inches  
Right \_\_\_\_\_ inches

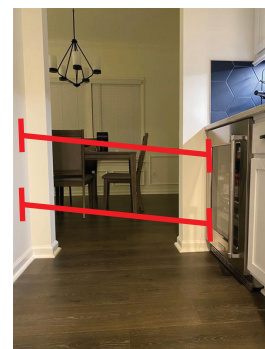


### Is there an island in your kitchen?

Yes \_\_\_\_ No \_\_\_\_

### Measure the distance to the nearest wall or obstacle.

Distance \_\_\_\_\_ inches

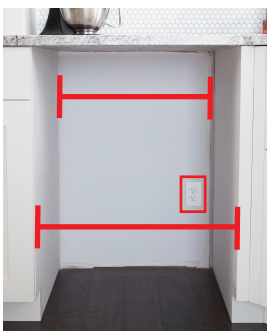


### Is there a 110V receptical in the base cabinet?

Yes \_\_\_\_ No \_\_\_\_

### Measure the width of the space between the cabinets.

Top front \_\_\_\_\_ inches  
Top back \_\_\_\_\_ inches  
Bottom front \_\_\_\_\_ inches  
Bottom back \_\_\_\_\_ inches



Pictures are worth 1,000 words. Taking many descriptive photos will help your product specialists ensure a proper fit.

## More details

Use this section to help you address which type of appliances will work in your kitchen

**Is your undercounter appliance in a corner?**

Yes \_\_\_\_ No \_\_\_\_

**Which way do you want the door to swing?**

Left \_\_\_\_ Right \_\_\_\_

**Do you have hard surface countertops like granite?**

These countertops need special installation procedures for the anti-tip brackets.

Yes \_\_\_\_ No \_\_\_\_

**Does your current undercounter appliance have a custom wood panel attached to the door?**

If so, it most likely will not fit on replacement undercounter appliance brackets.

Yes \_\_\_\_ No \_\_\_\_

**For icemakers, is there a sink to pump or gravity to drain underneath?**

Yes \_\_\_\_ No \_\_\_\_

## Getting ready for delivery

There are a few things to do before your new undercounter appliance is delivered.

**Locate your breaker panel and identify the breaker for the undercounter appliance.**

The installer needs to turn off the power to your undercounter appliance during installation.

**Locate the water shut-off valve.**

In most cases, this is located under the sink and is attached to the hot water line of the faucet. This valve must be shut off prior to installation.



## Arrival of your new undercounter appliance

Our delivery teams want to ensure that you have a seamless delivery experience.

- Our delivery crews are insured and qualified.
- You will receive a call and text the day before your expected delivery to confirm the appointment window.
- You will receive a call letting you know that you are the next stop.
- Your new undercounter appliance will be connected and tested prior to departure.