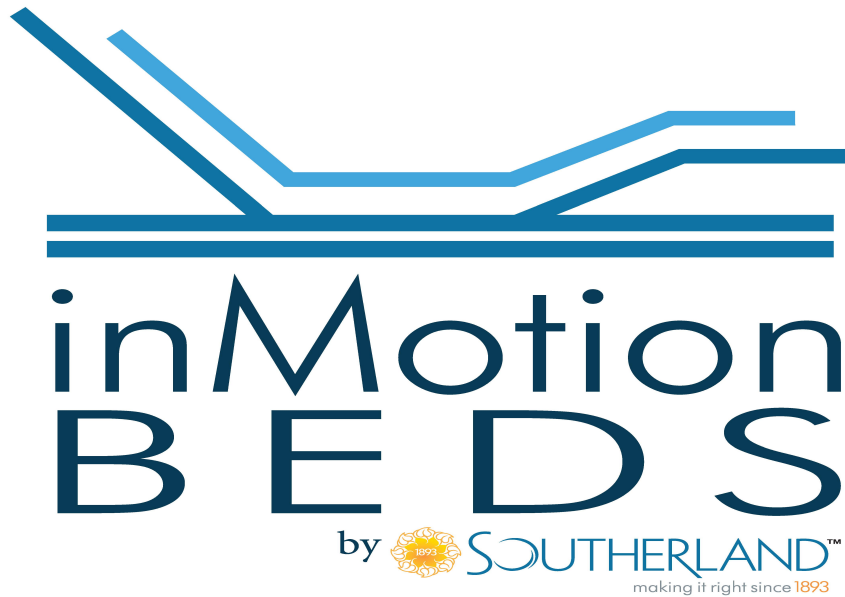


OWNERS MANUAL

American Adjustables



Serial #: _____

Purchased From: _____

Date of Purchase: _____

***American Adjustables
2618 Brick Church Pike
Nashville TN, 37207
1-855-690-6699***

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DO NOT RETURN TO STORE. DO NOT CONTACT STORE.
PLEASE CALL FOR ASSISTANCE IF BASE IS MISSING
PARTS OR IS NOT FUNCTIONAL: **1-855-690-6699**

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CFR 1633 Compliant with most mattresses

UL Approved components

Assembled in the USA

American Adjustables- 1-855-690-6699 toll free

The logo for American Adjustables, featuring the word "American" in a serif font with a star above the "A", and "Adjustables" in a larger serif font with a star above the "A".
**American
Adjustables**

American Adjustables

IMPORTANT INFORMATION

General Information

Congratulations on your purchase of an "American Adjustables" Adjustable Base

- Read this complete Owners Manual for information on how to operate your new Adjustable Base. Follow instructions on how to operate, install and maintain this product
- Check the carton that the Adjustable Base was delivered in and verify all items are unpacked before discarding
- This product is not intended for young children or persons needing supervision
- This product is designed to be used indoors and is never to be used outdoors
- This Adjustable Base is designed for in-home use only. It is NOT designed for HOSPITAL USE and is NOT built to HOSPITAL STANDARD
- DO NOT use this Adjustable Base with any Oxygen Type Tent equipment
- If you see any damage to Cords, Lifting Motors, Hand Controls, or any other parts on the Adjustable Base, discontinue use. Put in a flat position, if possible, unplug and call customer service
- It is the operator's responsibility to insure that the Adjustable Base is able to move without risk to the operator or bystanders, and that children and pets are under surveillance before operation
- Always have your Serial Number and Date of Purchase handy when communicating with customer service. The Serial Number can be found on the front of this Owner's Manual, Warranty Registration Card and on the FOOT Section Frame on the base.

Electrical Safety Precautions

- Installation should be performed by 2 persons for safety reasons
- For optimal Safety, It is recommended that this Adjustable Base be plugged into a surge protector (Not provided with this Adjustable Base). This product will only plug into a grounded electrical outlet
- The power cord for this product has a polarized plug (one blade is wider than the other). It will only fit into a polarized outlet one way. If it does not fit correctly into an outlet, reverse the plug. If it still does not fit securely, contact a qualified electrician to install a proper outlet. DO NOT make any changes to the plug in any way
- Always unplug this Adjustable Base before any Maintenance is attempted
- Do Not open any control boxes, motors, or sealed hand controls (other than to replace batteries). The product warranty will be voided if these components are tampered with
- Do Not attempt to alter any wiring
- Dispose of all packaging material after base is unpacked as these materials may be harmful to small children and pets
- Children should not play on or around this product

SAFETY PRECAUTIONS

Pacemaker Warning:

- This Adjustable Base may have an "Optional" massage feature. The massage feature (Optional on some models) may produce a vibrating sensation. It is possible that individuals with heart assist pacemakers may experience a sensation similar to exercise or movement. If you have a pacemaker- **Consult your physician for complete information and any concerns**

Locking Casters:

- Locking Casters are available as an option for this Adjustable Base. These Casters will prevent "most" bed movement for your safety when they are in the "locked" position. However, it is also recommended that caster cups or carpet sections be used under each caster for wood or tile floors when the caster is in the "Locked" position. The caster will not roll but could "slide" on an uncarpeted surface

Lift Motors, Massage/ Vibrating motors:

- It is normal to hear a slight humming sound when using the lift motor/ motors on an Adjustable Base as it raises and lowers. This sound will only be heard as motors are used to lift/ lower Base
- This Adjustable Base may have massage motor or motors included (Optional on some models) It is normal to hear a minimal humming sound during operation. As the massage motor is increased this noise will increase and this is normal. You may experience excessive noise on wood or tile flooring. It is recommended to use rubber cups (not supplied/optional) or carpet squares (not supplied) under each leg to minimize noise levels

Weight Restrictions:

- 800 lbs. distributed evenly across the surface of the bed - All Sizes

FCC Compliance:

- Components comply with part 15 of the FCC Rules for residential use. This device may accept any interference received, including interference that may cause undesired operation. This equipment generates, uses and can radiate radio frequency energy. If not installed and used in accordance with the instructions it may cause harmful interference to radio communication

Product Ratings:

- Lift Motors- the Adjustable Base Lift Motors are not designed and should not be used for continuous use. Do not sit, do not bounce, or attempt to lie on the Adjustable Base when either the back or leg section is in a raised upright position
- Massage motor/ or motors- Bases that have optional massage motor/ motors are rated for a maximum of 2 hours overall use within a 6 hour time period

**** *Any over usage of above ratings will shorten the life expectancy of the product and may void the warranty*****

*****Do Not sit on the foot or head of the Adjustable Base and use as a lift mechanism. It is not designed to do so. For the best performance, consumers should enter and exit the Adjustable Base when it is in a Flat Position. *****

Part Kit for Base Installation

Before discarding any packing materials, check that the **Adjustable Base** parts are as follows: (note: Part Kit may vary depending on model)

- (1) Mattress Retainer & Hardware
- (4) 2" Screw in Legs
- (4) 4" Screw in Legs
- (1) Hand Control
- (1) Owners Manual
- (1) Registration Form
- (1) Optional Accessory Order Form



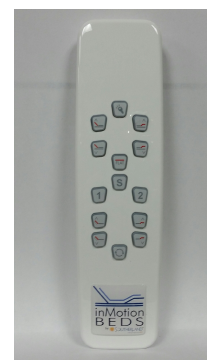
C10



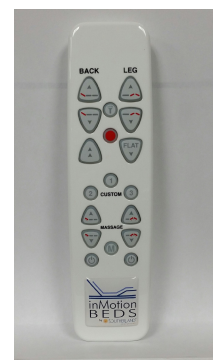
B24F



80/90



S86/G94



G96

INSTALLATION GUIDE

It is recommended that 2 Adults perform the installation process for safety reasons

STEP 1

Cut straps on carton and discard all packing materials not to be used.

STEP 2

Lift top carton from box and remove all parts. Identify all parts needed for usage. Keep Manual and all paperwork in a safe storage and record serial number and date of purchase.

STEP 3

Keep the underside of the Adjustable Base frame facing up and attach legs. Bases are delivered with an assortment of leg option heights to allow you to choose your best height adjustment. If needed, additional sizes are provided on the Optional Accessory Order Form.

STEP 4

Extend power cord from the packaging. Once all legs/casters are attached **and tightened securely**, slowly turn and lift base over so top of base is facing up. **Do not** roll base over as this may damage the legs. **DO NOT DROP BASE.**

STEP 5

Remove any plastic wrapping and discard. Keep out of reach of children and pets.

STEP 6

Plug base into a working, grounded electrical outlet. It is recommended that the base be plugged into an electrical surge protector (not provided or included with base).

STEP 7

For Wired Hand Controls, uncoil cord and test base using all functions on handset that is attached. If base does not operate - consult the trouble shooting guide in this manual.

For Wireless Hand Controls, install batteries where applicable. The base will need approximately 20 seconds before being able to receive a signal from Hand Set once it is plugged in. See remote control handset instructions.

INSTALLATION GUIDE

STEP 8

Return base to a flat position. Identify Capture Washer and Phillips Head Screw on foot section of base already installed. Use supplied hardware with Mattress Retainer bracket (1 per side). Loosen Phillips Head Screw “counter-clock-wise” only a few turns (**do not remove**) high enough to allow Mattress Retainer to fit underneath the Capture Washer as shown. Once both sides are in position, tighten both sides to hold mattress retainer in place.



STEP 9

If Headboard is to be attached using Headboard Brackets (optional), locate Headboard Brackets and follow instructions included in carton.

*****Should your base ever need service, please contact customer service. A service technician will expertly make necessary repairs. Service technicians are not responsible for installing or removing headboards, footboards, or side rails to complete service. Service technicians are not responsible for moving furniture or any items required to preform routine maintenance. Testing functions, changing batteries, and checking for Power to the Adjustable Base are considered non- warranty issues and are expected to be completed by the customer. Removing and replacing Sheets and Covers are not the responsibility of the technician.**

**American
Adjustables**

ADDING OR PROGRAMMING A WIRELESS REMOTE CONTROL

Your Wireless Remote Control included with your Adjustable Base will already be set (programmed) to your base. No Programming should be needed. The following instructions are included for your convenience should your remote need reprogramming or for adding an additional remote control at another time.

Your Adjustable Base will already be set/programmed to the wireless Remote Control delivered with it (1 per Adjustable Base).

STEP 1

The back and leg portion of the base must be in the fully down/flat position before continuing and activating the learning mode.

STEP 2

Push and continue to hold the "reset" button on the lift motor with a pencil, golf tee, or similar object and keep the button pressed in. (This is the learn mode - see picture below)

While holding the "reset" button IN, press head up button on the Wireless Remote Hand Control for 3 seconds. Release reset button on motor and then release button on remote.

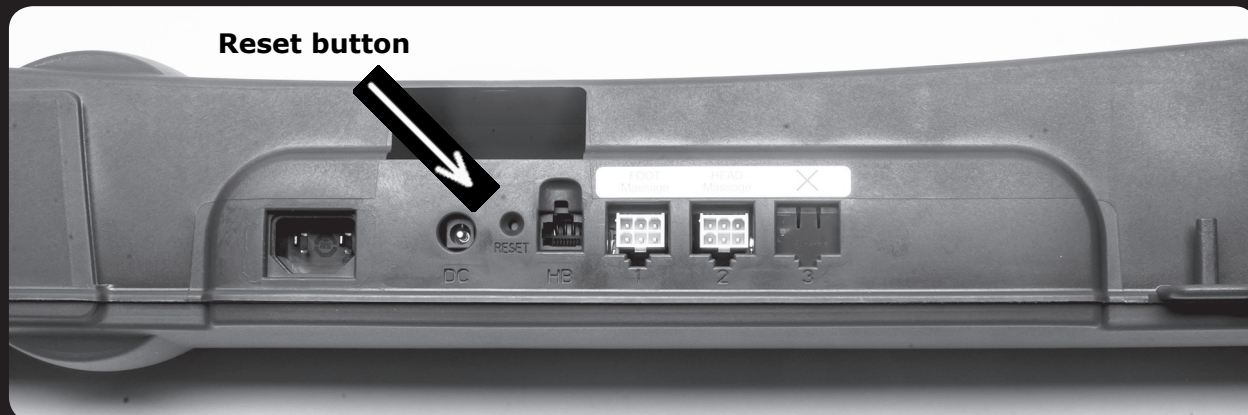
STEP 3

If programming **two remotes to one base**, continue to hold in the reset button and push head up button on the second remote for 3 seconds. Release "reset" button on motor - then release button on remote.

STEP 4

After activating the first or second wireless hand control, the "reset" button on motor **MUST** be released before you release the button on your remote. Your wireless hand control should now activate the base. Test Functions.

****Note-** be aware that this equipment uses 433MHz. No noise signal from other RF equipment can activate the system, but might disturb, interfere, or prevent it from running depending on the strength of the noise signal while in use.



HEADBOARD BRACKET INSTALLATION

(Note: This is an Optional Accessory which can be purchased separately. Please refer to the Optional Accessory page provided with your Owners Manual)

STEP 1

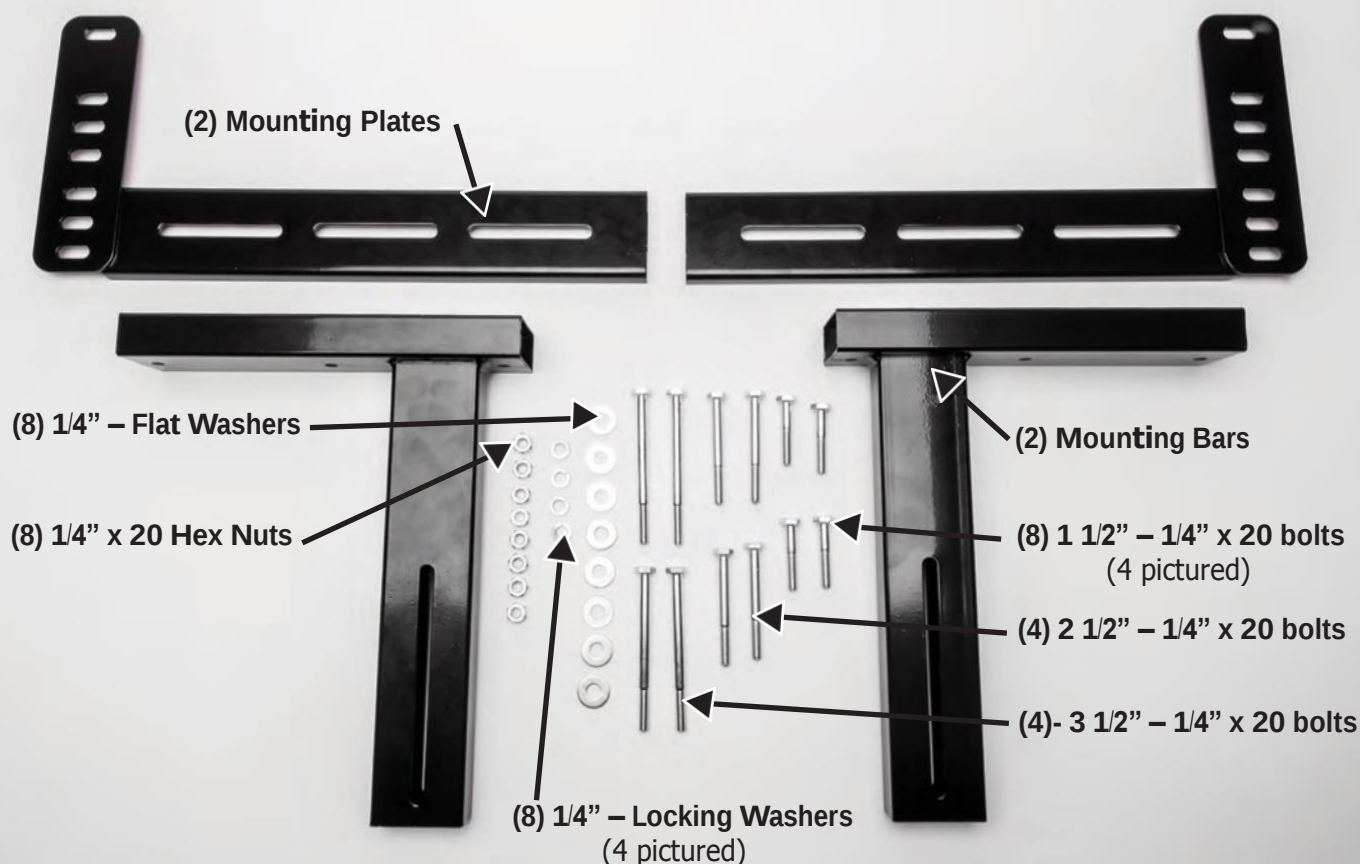
- A. Open box and identify all parts of packaging before discarding any materials or items.
- B. Verify that all parts match before going further- if parts are missing do not return- call customer service on paperwork provided.

STEP 2

Identify Parts included in package as follows:

Tools Needed-(not supplied): 10mm Socket and Ratchet, 10mm Wrench

- (2) Mounting Plates (Left or Right Side)
- (2) Mounting Bars (Left or Right Side)
- (16) 1/4" x 20 Hex Nuts
- (16) 1/4" Locking Washers (4 pictured)
- (16) 1/4" Flat Washers
- (4) 3 1/2" - 1/4" x 20 bolts- (optional for mounting after completion- to your headboard)
- (4) 2 1/2" - 1/4" x 20 bolts
- (8) 1 1/2" - 1/4" x 20 bolts (4 pictured)



1-855-690-6699 toll free number for service

HEADBOARD BRACKET INSTALLATION

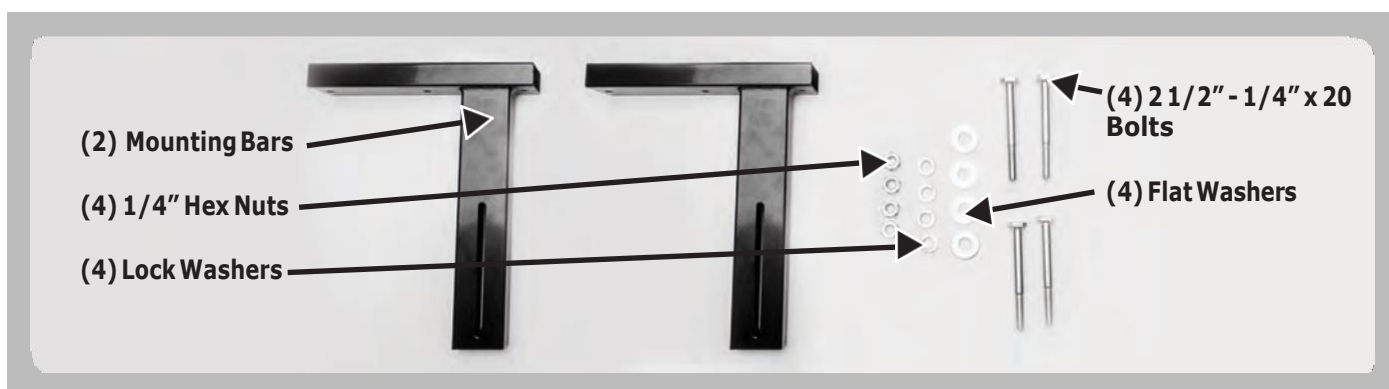
Tips before getting started

STEP 1

- Remove Mattress before installation
- Use your Hand Control to raise the "Back Section" of the Adjustable Base to "full up"
- The Frame Mounting Bars are installed "above" or "on top" of the Head Cross Support. They are to face outward-away from center of the base (except for Split Queen & Cal King sizes which should be facing inward- towards the center of the base)
- There are many styles of Headboards. It is recommended to Hand Tighten all hex nuts to be able to line up correctly all parts before completion- then securely tighten once everything is correctly in place
- The Mounting Plates are Right and Left-sided. They can be reversed facing either up or down to accommodate installation depending on matching holes for your headboard

STEP 2

Parts Needed - (2) Mounting Bars, for each Mounting Bar- (2) 2 1/2" - 1/4" x 20 bolts, (2) 1/4" Hex Nuts, (2) Lock and (2) Flat Washers. Use 10mm Socket and Ratchet and 10mm Wrench (not supplied)



Place Mounting Bar "above" or "on top" of the two holes provided in the Head Cross Support at the head of the base. The Mounting Bar should face outward. (Note: For Split Queen and Cal King these should face inward). To attach, use (1) Flat washer and (1) 2 1/2" - 1/4" x 20 bolt and thread from Top of Mounting Bar through frame. Underneath the cross bar, match with (1) 1/4" locking washer and (1) 1/4" hex nut and hand tighten. Use the same instructions for the opposite side with matching parts.

HEADBOARD BRACKET INSTALLATION

STEP 3

Parts Needed - (2) Mounting Plates, for each Mounting Plate - (2) - 1 1/2" - 1/4" x 20 bolts, (2) - 1/4" Hex Nuts, (2) - Lock and (2) - Flat Washers. Use 10mm Socket and Ratchet, 10mm Wrench (not supplied)



Mounting Plates are designed to fit either up or down depending on your headboard for convenience and a better fit. Notice that there is a "left" and "right" hand piece. Line up the correct piece before attaching to existing holes (on the Mounting Bar) to match your headboard and place against Mounting Bar so the fit is flush against it. Slide the Mounting Plate back and forth to line up to Headboard installation. To attach, use (1) Flat washer and (1) 1 1/2" - 1/4" x 20 bolt and thread from back of Mounting Plate. On inside, match with (1) 1/4" Locking Washer and (1) 1/4" Hex Nut and hand tighten. Use the same instructions for the opposite side with matching parts.

Align Mounting Plate with headboard and attach to headboard. [(4) 3 1/2" - 1/4" x 20 bolts are added for your convenience.)] Once attached to Headboard, secure all (8) Hex Nuts tight using 10mm Socket and Ratchet and 10mm Wrench. Secure a tight fit and complete attaching headboard. Once all is Tightened lower Back section and install Mattress. Make any necessary adjustments for Mattress and Adjustable base to clear Headboard at this time.

Model's C10, B20/24, S80/84-mount to inside 2 holes on top of frame-non-"EasyReach" frame shown



Model's G90/94, P98- Note: Mount to "inserts" on outside top of frame- "EasyReach" frame shown



TROUBLESHOOTING

Troubleshooting for Wired Hand Control

<i>Problem</i>	<i>Solution</i>
Wired Hand Control Will Not Operate the Adjustable Base	• Verify that the Adjustable Base is plugged into a working, grounded electrical outlet. Test outlet by plugging in another small appliance to check power. A grounded electrical surge protector is recommended but is not supplied with this Adjustable Base. Check light switch on wall • Verify that the hand control is securely plugged into the port on the motor and it is secure • Verify that the Adjustable Base power cord is plugged into the motor • Check the circuit breaker to be sure it has not been tripped • Unplug power cord from electrical outlet or surge protector and wait 45 seconds and try again
Back and/ or Leg Will Not Raise	• Check to make sure that no obstruction is limiting the sections from lifting or lowering, if so remove obstruction • Back section may be too close to Wall or Headboard which will stop movement. Re-adjust position of base distance from wall or headboard

Troubleshooting for Wireless Hand Control

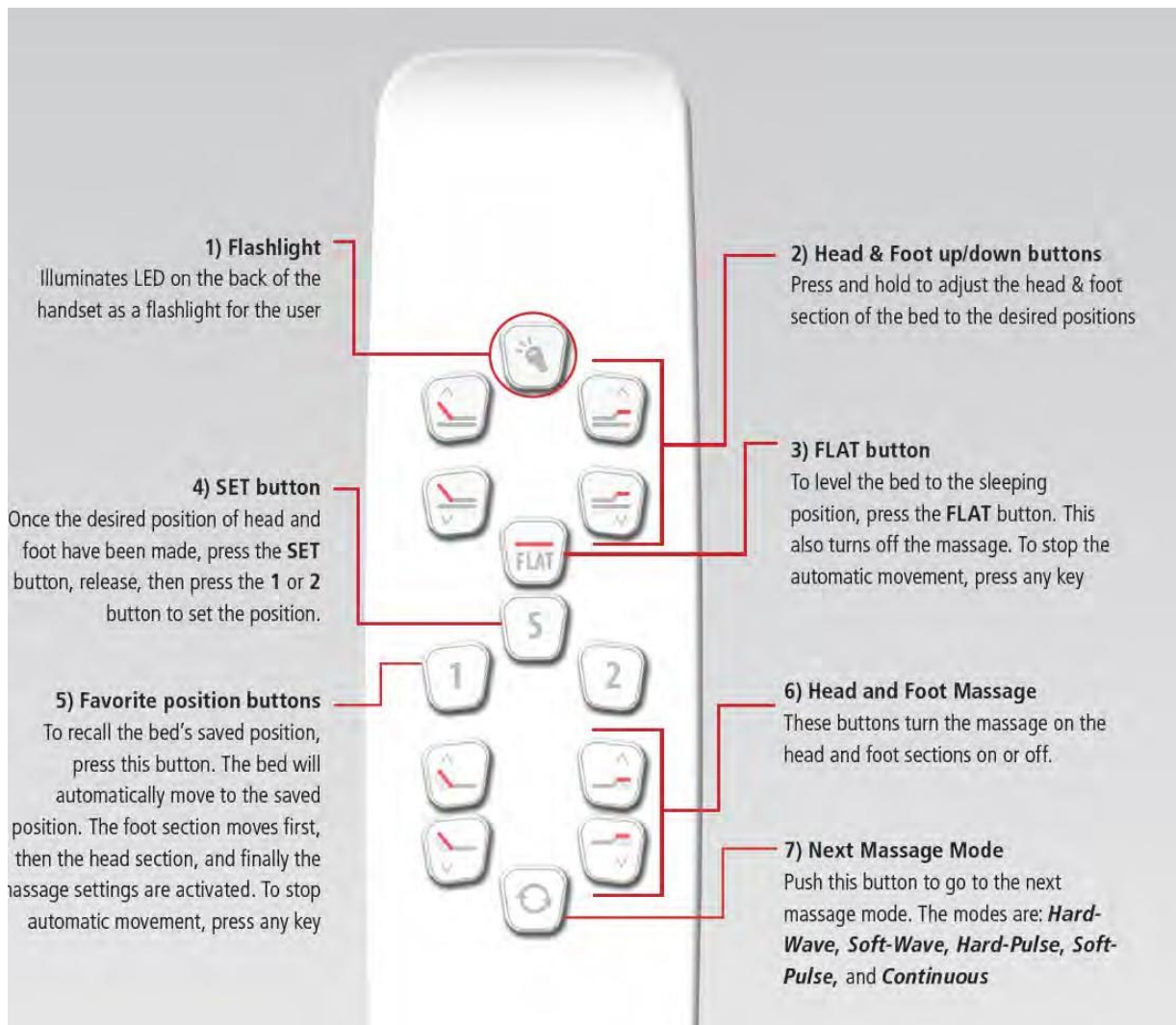
<i>Problem</i>	<i>Solution</i>
Wireless Hand Control Will Not Operate the Adjustable Base	• Verify that the Adjustable Base is plugged into a working, grounded electrical outlet. Test outlet by plugging in another small appliance to check power. A grounded electrical surge protector is recommended but is not supplied with this Adjustable Base. Check light switch on wall • Verify that the Adjustable Base power cord is plugged into the motor • Verify that the remote control illuminates. <u>Test batteries where applicable.</u> • Check the circuit breaker to be sure it has not been tripped • Unplug power cord from electrical outlet or surge protector and wait 45 seconds and try again
Back and/ or Leg Will Not Raise	• Check to make sure that no obstruction is limiting the sections from lifting or lowering, if so remove obstruction • Back section may be too close to Wall or Headboard which will stop movement. Readjust position of base distance from wall or headboard

TROUBLESHOOTING

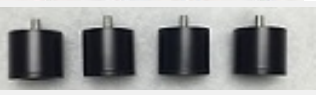
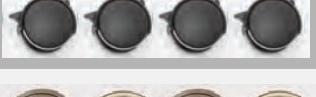
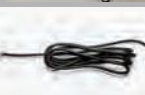
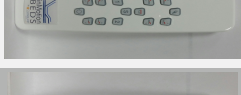
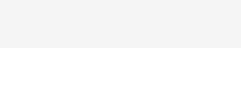
Excessive Massage or Motor Noise

- If Adjustable Base is located on a hard surface floor, place rubber cups (not supplied/optional) or carpet squares under each leg or Caster (not supplied)
- Check to be sure all hardware was removed upon delivery and set up. Check to be sure Headboard Brackets (not supplied/optional) are tight and installed properly. Make sure this is tightened firmly. Check existing frame for noise
- Raise the Back and Leg sections slightly using the hand control when massage motors are on
- Verify that the Adjustable Base is not touching the Wall or Headboard

Common Instructions for Wired and Wireless Hand Control Use



OPTIONAL ACCESSORY ITEMS

ACCESSORY DESCRIPTION	ITEM #	IMAGE
2" SCREW IN LEG - SET(4)	AC- HS-2INLEG-4PACK	
4" SCREW IN LEG- SET(4)	AC-HS-4INLEG-4PACK	
6" SCREW IN LEG- SET (4)	AC-HS-6INLEG-4PACK	
HD 2" SCREW IN LOCKING CASTER - Set (4)	AC-2INCASTER-4PACK	
NON-SLIP CASTER CUP	AC-CASTER CUPS LARGE	
2" SCREW in NYLON GLIDE- SET(4)	AC-2INGLIDE-4PACK	
USB /AC Power Supply	20-FF-PWRSTRIP	
DUAL BASE ATTACHMENT KIT	AC-DUALBASE ATCH SET	
HEADBOARD BRACKET KIT	AC-HS980074-HB-BRKT	
***SYNC KIT B20 1PC ***SELECT MODELS	AC-PARALELL-B20KIT	
SYNC KIT- B24, S84, G94, P98 - 1 PC	AC-PARALELL-RE-TD3	
Wired Hand Control C10	20-LN-WIRED-HJH1G	
Wireless B24F	20-LN-RF-24F-Remote	
WIRED 80/90 HAND CONTROL	20-LN-WIRED-HB12WL	
WIRELESS HAND CONTROL S86/G94	20-LN-RF-94 REMOTE	
WIRELESS HAND CONTROL 96AB Partner	20-LN-RF-96AB-WHITE	

LIMITED WARRANTY

In the explanation of this warranty: "Adjustable Base" means the Adjustable Base foundation **ONLY**, sold by American Adjustables or "American Adjustables". The "Adjustable Base" **does not** include the mattress. The "Purchaser" and "You" both mean the Consumer/ Customer who is the original purchaser of this Adjustable Base. This warranty is not transferable. The "Warranty Starting Date" means either the date "You" purchased a **new and unused** "American Adjustables" Adjustable Base or the date of manufacture of this Adjustable Base verified by the Law Tag/Serial Number or a Valid Store retail receipt. If "You" purchased an Adjustable Base that has been used as a floor or display model, refer to the explanation below. All warranty claims require notice from You to be given to "American Adjustables". The time/date period of your initial contact call may be recorded, and will act as an initial opportunity to satisfy warranty below.

Period of Warranty as Purchased New & Unused: **3/5/20 Years- Limited Warranty**

From **"Warranty Starting Date"** as set out in above description:

- Year 1-3 American Adjustables will repair or replace any defective adjustable base part, and "American Adjustables" will pay ALL authorized labor and transportation costs associated with the repair or replacement of any parts found to be defective in that 1st calendar year.
- Year's 4 & 5- American Adjustables will replace any part found to be defective at no charge. You/Customer/Consumer are responsible to pay all service/labor and transportation/shipping costs related to the costs of receiving and installation of the new part.
- Year 6-20- Mechanism parts of the Adjustable Base will be covered under a pro-rated formula. Starting on the 6th Year and ending at the end of the 20th Year, You/Customer are responsible to pay all service/labor and transportation costs related to the costs of receiving and installation of the new part. The cost will be figured on the then replacement cost of the part, divided by 1/15th times (x) the number of year in the 6-20th year. Example- If you/Customer are replacing a part in the 10th year after purchase, your charge for the said part (@ \$100) would be- \$100 divided by 1/15 = 14.29 x 5 (number of years used out of warranty 10-5 = 5), your charge for said part pro-rated would be \$6.67 x 5 = \$33.33. (plus shipping and labor)

For Floor/ Display Model Adjustable Base:

- Base will be warranted as above, taking the **date of manufacture** on the Law Tag on the Adjustable **Base or Serial Number** Manufactured as the starting date/purchase date of warranty coverage.

EXCLUSIONS:

This warranty does not apply:

- to costs for unnecessary service calls, including costs for in-home service calls for the purpose of educating You about the adjustable base or finding a satisfactory power connection
- to any damage caused by You
- if there has been any repair or replacement of adjustable base parts by an unauthorized person
- if the adjustable base has been mishandled (whether in transit or by other means), subjected to physical or electrical abuse or misuse
- to damage to mattress or mattresses
- to water or any liquids
- to any bodily fluids will void all warranty
- to fabric
- to cables, electrical cords or any items not supplied by American Adjustables in original box (contact the dealer for warranty information on these items)
- if there has been any modification of the adjustable base
- if the recommended weight restriction is not followed (refer to the advisory section of the Owner's Manual)
- if you sell, give or transfer the base to another person

The decision to repair or to replace defective parts under this warranty shall be made, or cause to be made, by American Adjustables at its option and in its sole discretion.

A repair initiation shall be the responsibility of the Purchaser. This limited warranty does not include reimbursement for inconvenience, removal, installation, setup time, loss of use, shipping, or any other costs or expenses. American Adjustables and its service technicians will not be responsible for moving furniture or any other items not attached to the adjustable base in order to perform service on the adjustable base. It is the sole responsibility of You to provide adequate space and accessibility to the adjustable base. It is your responsibility to remove sheets/covers and all linens before service is performed. In the event that the technician is unable to perform service due to lack of accessibility, the service call will be billed to You and the service will have to be rescheduled.

American Adjustables
2618 Brick Church Pike
Nashville TN, 37207
855-690-6699

1-855-690-6699 toll free number for service



Notes: _____

If you experience any trouble with your Adjustable Base please consult the Trouble Shooting Guide provided in the Owners Manual. If problems persist, Please call:

CUSTOMER TOLL FREE NUMBER
1-855-690-6699

American Adjustables
2618 Brick Church Pike
Nashville TN, 37207